

HENDON RESIDENTS FORUM

WEDNESDAY 16TH JANUARY, 2013

AT 6.00 PM

HENDON TOWN HALL, THE BURROUGHS, NW4 4BG

Chairman: Councillor Brian Gordon
Vice Chairman: Councillor Sury Khatri

Governance Services Contact:
Andrew Charlwood 020 8359 2014
hendon.residentsforum@barnet.gov.uk

ISSUES TO BE CONSIDERED AT THE FORUM MEETING

| No | |
|----|--------------------------------|
| 1. | Issues List - 16 January 2013 |
| 2. | Action Sheet - 16 October 2012 |

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HENDON RESIDENTS FORUM

Wednesday 16 January 2012 6pm

Hendon Town Hall, The Burroughs, Hendon, Hendon, NW4 4BG

ISSUES TO BE CONSIDERED

| Issue Raised | Response |
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| <p>1. <u>Overview</u></p> <p>The Council undertook a consultation process between 29 November and 20 December 2012 on proposed changes to the parking layout in certain roads within the West Hendon WH3 Controlled Parking Zone in order to continue to effectively manage the public highway in the vicinity of Montagu Road NW4 with a view to deterring congestion and improving parking and traffic management, and safety in the area.</p> <p><u>Issues</u></p> <p>a) Four petitions were received following the statutory consultation period objecting to aspects of council's proposals including from:</p> <ul style="list-style-type: none">- Ayesha Community Education School;- Barnet Multi Cultural Community Centre- Local Residents (Lead Petitioner: Jagdesh Varsani) <p>Total number of signatures = 765.</p> <p>b) Mr J Shepherd, Montagu Road Residents Association – "When will the recommendations be made public regarding the recent consultation about the extension of CPZ hours in Montagu Road and surrounding roads?" Also when will these proposals be implemented?</p> | <p>Responses received to the proposals during the statutory consultation period are currently being considered and it is expected that a formal decision on the way forward will be made by mid February 2013. Once a decision is made, the relevant report will then be made public and the details published on the council's website.</p> <p>Should it be decided to introduce any measures, it is expected that they would be implemented in March 2013</p> <p>Karen Grinter Karen.grinter@barnet.gov.uk</p> |

| Issue Raised | Response |
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| <p>2. Petition Received</p> <p>A petition with 415 signatures has been received requesting the installation of a pelican crossing on Broadfields Avenue (between Glengall Road and Bullescroft Road, Edgware, HA8)</p> <p>The following additional text was submitted with the petition: “Broadfields Avenue is a very busy road leading to two primary schools (Rosh Pinah and Broadfields) where parents have to park on the road and cross heavy traffic particularly at 0830 and 1540 daily taking children to and from school. Whilst there are two islands they are not positioned close to Glengall Road and a pelican crossing would ensure that traffic slows and enables children to cross safely. We do not want to wait for a tragedy to happen before a pelican crossing is put in place.”</p> | <p>Previously the location has been assessed as part of School Travel Plan initiatives to improve safety and encourage sustainable travel and walking to/from school. The whole section of Broadfields Avenue between Broadhurst Avenue and Glengall Road was assessed, but owing to low pedestrian counts and prevalence of cross-overs, only pedestrian islands were installed to accord users opportunities to cross Broadfields in two stages where possible. It was not possible to identify one concentrated location that could serve as a pedestrian desire line warranting the recommendation of a formal crossing. In addition, at this time vehicle-activated signs were also installed to alert speeding drivers and therefore help in creating a safer environment including the one by the Glengall Road junction.</p> <p>Until now, the next most recent assessment at this location was during early 2011 following an incident involving a drunken driver crashing through a private wall facing Glengall Road that culminated in a court case.</p> <p>Officers have now completed the latest review guided by the existing Traffic Management Budget (TMB) criteria that insists on focussing the limited resources at those locations that have a known history of related Personal Injury Accidents (PIA). Under this TMB criteria, PIA data for the last 3 years (currently goes up to 31 August 2012) is used to prioritise locations against other competing requests. There have been no incidents involving pedestrians at this location and the pedestrian counts, although not formally quantified, have been assessed on site to be too low to justify a formal crossing such as a pelican. The costs of such a facility at this location would be disproportionate.</p> <p>Therefore, the petition request has not met the criteria to justify a recommendation from officers for the installation of formal and controlled crossing such as a pelican crossing or other.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> |

Future meeting dates are as follows and will begin at 6pm:

| Date | Venue |
|-----------------|--|
| 13 March 2013 | Hendon Town Hall, The Burroughs, Hendon, Hendon, NW4 4BG |
| 25 June 2013 | |
| 22 October 2013 | |

Contact: Paul Frost, Business Governance Officer, Corporate Governance Directorate, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: paul.frost@barnet.gov.uk

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HENDON RESIDENTS FORUM

Tuesday 16 October 2012 6:00pm

Hendon Town Hall, The Burroughs, Hendon, Hendon, NW4 4BG

Action/Update Note

Chairman: *Councillor Brian Gordon
Vice-Chairman: *Councillor Sury Khatri

*Denotes Councillor Present

| Issues Raised | Response | Update |
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| <p>1</p> <p>Petition: Re-Design Water Walk, HA8</p> <p>This petition highlights residents' concerns of a shortage of parking spaces in Water Walk HA8</p> <p>Ms Rahman</p> <p style="text-align: right;">5</p> | <p>Walter Walk is a narrow road with a number of properties with no or minimal off-street parking facilities. Generally vehicles are parked on-street, mainly with two wheels on the footway, in order to not obstruct through traffic from proceeding along the road.</p> <p>However parking on the footway is a contravention unless where authorised by the Council, and in July 2012 enforcement was carried out on vehicles parked on the footway in Walter Walk, and some Penalty Charge Notices issued. Due to the concern about this enforcement by local residents however, the Council is no longer enforcing the footway parking contravention in the road</p> <p>With regards to the green spaces referred to, the information I have on record, indicates that they come under the responsibility of Barnet Homes, rather than Highways, and as such the petition has been forwarded to Barnet Homes for consideration.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> | <p>Please find below Barnet Homes' position regarding parking at Walter Walk.</p> <p>"We have looked into the matter regarding changing the use of the open spaces at Walter Walk from open amenity spaces to parking, as requested by local residents in a recent letter to the Council. We can confirm that our records show that there are 42 properties in Walter Walk, 22 of which are freehold properties. If Barnet Homes developed this space for parking we would have no legal way in which to recover the cost from the freeholders. We have spoken with the Neighbourhood Housing Officer and she has confirmed that this open space is regularly used for recreational purposes and we actively encourage the use of this space in this way by local residents.</p> <p>We can confirm that we already have 9 parking spaces on this land 2 of which are disabled parking bays. If there are insufficient disabled bays and a tenant would like another</p> |

AGENDA ITEM 5

| | Issues Raised | Response | Update |
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| | | | <p>one we would be happy to consider this. Request should be sent to Evelyn Gruber who is the Neighbourhood Housing Officer.”</p> <p>evelyn.gruber@barnethomes.org</p> <p>Councillor Gordon encouraged officers to arrange a site visit with residents and Ward Members.</p> |
| 2 | <p>Petition: Consider Residence Safety and the detrimental impact of footpath leading to Deansbrook Road from Fairfield Crescent</p> <p>The petition highlights residence concerns of the footpath and request the Council to consider installing CCTV cameras, regular cleaning of the footpath and proper lighting.</p> <p>The petition also requests for the path to be well maintained and for the area to have regular patrols.</p> <p>Mr/Mrs Onitilo</p> | <p>The area concerned is a public. The Highways Service have been consulted and have been informed and advised that a site visit has been conducted.</p> <p>Highways have been advised that the foliage needs cutting back and the fence height raised.</p> <p>Steve Murrant Steve.murrant@barnet.gov.uk</p> <p>Officers are currently looking into possibilities and will contact the lead petitions in due course.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> | <p>Residents noted that anti-social behaviour is pediment within this area which poor lighting encourages. Residents called upon the Council to investigate and take appropriate action.</p> <p>The area is maintained by Highways who paid £10,000 to erect the fencing around the area. The issue of raising the height of fencing and cutting back shrubbery has been brought to the attention of Mark Cooper.</p> <p>Steve Murrant Steve.murrant@barnet.gov.uk</p> <p>Neil Richardson to investigate the ability to allow the gate to be locked. Neil Richardson Neil.richardson@barnet.gov.uk</p> |
| 3 | <p>Petition: Proposed Saracens Event Day Parking Zone - Consultation</p> <p>The undersigned do not support the introduction of the proposed event day</p> | <p>It is understood that the petition relates to the way the CPZ is proposed to be signed and lined in Engel Park, rather than the principle of whether parking controls should be provided in the road. Officers have discussed the issue with the lead petitioner</p> | <p>No further response.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> |

| Issues Raised | Response | Update |
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| <p>only restrictions in Engel Park NW7 as set out in the consultation.</p> <p>The petition disapproves the on-street parking restrictions.</p> <p>Mr Panayi</p> | <p>and other residents of Engel Park and the concern appears to lay with the fact that the proposed CPZ layout does not fully correspond to how and where residents customarily park in the road.</p> <p>It is considered that residents would accept Engel Park's inclusion in the CPZ, albeit with "Past this point" controls (i.e: no road markings) like other roads included in the proposal, as this would give residents the freedom to park as they have become accustomed, and not be restricted by where the Council have proposed bays – in some cases, due to particular safety considerations (lengths of road near junctions, driveways) bays have not been proposed where residents customarily park.</p> <p>In designing the CPZ, Officers considered DfT guidance which suggests that 'the most likely candidates (<i>for past this point controls</i>) would be a cul-de-sac or a small network of roads with little or no through traffic' and that this type of signing might be appropriate in 'an environmentally sensitive area, or near a large sports stadium where parking restrictions are required only on certain days of the year.'</p> <p>Although a residential road, as a relatively wide, bus route and a through route between Devonshire Road and Bittacy Hill, it was considered when designing the CPZ that "past this point" controls was not appropriate, and did not entirely accord with the guidance, and as such the more traditional CPZ markings were proposed.</p> <p>As part of the consultation process this petition is being given due consideration, along with all other comments/objections received, before decisions are made on the way forward. Officers have looked at</p> | <p><i>A further Petition was submitted on 23/10/12 from residents in Cahtsworth Avenue containing 28 signatures. The petition highlighted that residents do not wish to have parking bays and yellow lines.</i></p> |

| | Issues Raised | Response | Update |
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| | | <p>the road again, and are minded to recommend that the proposal for Engel Park (and neighbouring Bittacy Rise) be amended to apply “past this point” controls on the road, with a view to closely reviewing its effectiveness post-implementation should approval for this amendment be granted.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> | |
| 4 | <p>Joint Letter (40 signatures) highlighting concerns of the proposed plans to introduce to Milesplit Hill NW7 2PJ for Saracens Event Day Parking.</p> | <p>It is understood that the joint letter relates to the way the CPZ is proposed to be signed and lined in Milesplit Hill, rather than the principle of whether parking controls should be provided in the road. The concern appears to lay with the fact that the proposed CPZ layout does not fully correspond to how and where residents customarily park in the road and specifically relating to two particular lengths of road where lengths of yellow line have been proposed, but where residents usually park – outside Nos. 43 to 49 Milesplit Hill and outside Nos. 57 to 59 Milesplit Hill.</p> <p>Yellow lines were proposed for these lengths were proposed as Officers were concerned about the width of the road at those points, and the potential for parked cars to obstruct through traffic – particularly larger vehicles. The yellow lines would also have allowed a place for motorists to wait and allow oncoming motorists to pass, if necessary.</p> <p>As part of the consultation process this joint letter is being given due consideration, along with all other comments/objections received, before decisions are made on the way forward. Officers have looked at the road again and have noted that motorists customarily park along those lengths, and in the absence of any day to day reports of vehicle</p> | <p>No further response.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> |

| | Issues Raised | Response | Update |
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| | | <p>obstructions parking taking place in the road, Officers are minded to recommend that the proposal for Milesplit Hill be amended to incorporate additional parking bays in the road along the lengths of concerns, with a view to closely reviewing its effectiveness post-implementation should approval for this amendment be granted.</p> <p>With regards to the disabled bays in the road, three have been introduced in recent months. As it stands there are no plans to change any disabled bays and Officers will ensure that all the bays in the road are captured on our plans accordingly.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> | |
| 5. | <p>Can traffic lights at Edgware road/Kingsbury road junction be adjusted to allow pedestrians to cross road and also lights be installed for pedestrians? Sandeep Goenka</p> | <p>A review was planned at the end of last financial year but we were not able to do it. We have moved the study into this financial year and aim to complete it by December.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> | <p>Residents noted along with Members that there is an issue at this junction.</p> |
| 6. | <p>Who in the council organises the school travel plans - and is there ever a possibility of representatives of the three bodies - ie: school, council and local residents meeting to discuss the problems?</p> <p>We do not seem to have a road sweeper in Montagu Road anymore - he used to come once a week as we get a lot of rubbish from the school but this does not seem to happen anymore?</p> | <p>The Council's Travel Plan Co-ordinator has the role of managing School Travel Plans within the Borough, the production and maintenance of travel plans are an on-going development and are produced by the school, supported by the Council when requested.</p> <p>If the school think there is merit involving members of the community then the Council would welcome this.</p> <p>Historically, it has not been the case that local residents attend meeting with council and school representatives, however, if appropriate then this</p> | <p>Residents noted the traffic problems and requested a weekly road sweep.</p> <p>No further response.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> <p>Dave Ward Dave.ward@barnet.gov.uk</p> |

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| | <p>Mrs. J. Shepherd Montagu Road Residents Association</p> | <p>could be considered for individual circumstances.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> <p>This cleaning regime is under review and we may include heavily populated areas for more frequent cleaning.</p> <p>In addition to this we operate responsive cleaning teams who are tasked with clearing accumulated litter and fly tipping in residential areas.</p> <p>Residents can call customer services on 02083594600 and we will respond to reports within 24hrs.</p> <p>Dave Ward Dave.ward@barnet.gov.uk</p> | |
| 7. | <p>The car park at New Brent Street and Short Street has is covered with rubbish. Can this be cleared?</p> <p>North Street and Harriet Road has rubbish on the lawn. The pavement at this junction could be narrowed to help the traffic flow.</p> <p>Mr Nathan</p> | <p>There are no known traffic issues at the North Street / Herriot Road Junction and there have not been any Personal Injury Accidents in this location. The existing footway is too narrow to allow for carriageway widening. If the request has arisen due to cars parked on road and close to junction with Herriot Road then we could consider introducing DYL to replace the single yellow line at this location. The matter is being looked into.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> <p>The litter and rubbish was removed by the area team today on 09 October 2012</p> <p>Dave Ward Dave.ward@barnet.gov.uk</p> | <p>No further response.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> <p>Dave Ward Dave.ward@barnet.gov.uk</p> |

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| 8. | <p>Following the unacceptable reaction to the threat to tress to a local cricket club in Mill Hill which included the felling of veteran Oaks as well as other trees.</p> <p>Will the Council in future investigate any such threat reported to trees on any Council owned land irrespective that they may not be covered by a TPO or within a conservation area and in accordance with the standard terms of a Council lease.</p> <p>Furthermore would the Council undertake to remind all leases of these terms within their lease in order to prevent similar such occurrences.</p> <p>Mr Clive Cohen</p> <p>London Wildlife Trust (Barnet Group)</p> | <p>The Council has been alerted to the issues with a local cricket club in Mill Hill and the works they are currently undertaking. Contact has been made with the club and Officers from the respective departments are scheduled to attend site today (16.10.12) to deal with the matter.</p> <p>The Council undertakes investigations in relation to trees on its land irrespective of whether they are protected by a TPO.</p> <p>The Council will consider the request to write to tenants about the terms of their lease.</p> <p>Because this inspection took place earlier today (16/10/12) it is not possible to present the findings nor provide any information at this time.</p> <p>The parks team thanks Mr Cohen for raising this matter for the attention of the Hendon Residents Forum.</p> <p>parks@barnet.gov.uk</p> | <p>Andy has completed his inspection and is preparing a report on the extent of the damage to trees and remedial action required. I will be meeting the club on 6th November to discuss the tree works and other ground works in order to resolve this situation.</p> <p>parks@barnet.gov.uk</p> |
| 9. | <p>The following issues have been submitted by a business owner on West Hendon Broadway:</p> <ul style="list-style-type: none"> • Rubbish • Rats | <p>It is the responsibility of individual businesses to ensure that they have adequate provision in place for disposal of commercial waste. Businesses can choose to use LBB to provide their commercial waste disposal service or go to a private service provider. Our Area supervisors are available to visit premises and discuss and advise on waste disposal requirements with proprietors and appointments can</p> | <p>This is the responsibility of the land owner to clear refuse and treat for rodents which understandably causes problem for owners of land where fly tipping occurs. In these cases measures to deter fly tipping, like better security, signs /CCTV can be worthwhile. If evidence can be found on who causes the fly tipping, private prosecutions are possible. The Priority Intervention team investigates fly</p> |

| | Issues Raised | Response | Update |
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| | <ul style="list-style-type: none"> Construction Noise | <p>be made by calling or emailing cleansing.admin@barnet.gov.uk on 02083594600 who will make the necessary arrangements.</p> <p>Excess waste will not be taken and collection teams have been told to report this if they find excess waste at any premises.</p> <p>Dave Ward Dave.ward@barnet.gov.uk</p> <p>Regarding the construction noise if that interferes with a business it is usual if it is in normal working hours that those affected contact the developers responsible for the noise for any compensation.</p> <p>If you can assure the forum the Public Health team do realise there is a rodent problem in West Hendon due to the water courses, we have got Thames water to bait some of the sewers and there is some land which is empty where fly tipping occurs. Therefore we do serve far more notices for rat treatment and waste removal in this ward than for an average ward. We will check the Stanley road area for rat infestations.</p> <p>Ralph Haynes Ralph.haynes@barnet.gov.uk</p> | <p>tipping on public land.</p> <p>Ralph Haynes Ralph.haynes@barnet.gov.uk</p> |
| 10. a. 12 | <p>Watling Avenue / Burnt Oak Broadway It has almost become impossible to walk along the pavement down Watling Avenue and even more so along the Westside of Burnt Oak Broadway. This is because of the piles of boxes of merchandise on the</p> | <p>This concern has been passed to the Priority Intervention Team officers to investigate.</p> <p>Steve Murrant Steve.murrant@barnet.gov.uk</p> <p>The impact of the Mill Hill East Regeneration</p> | <p>Residents and Members that were in attendance requested that Officers investigate the site and consider what enforcement action can be introduced.</p> <p>There are no shops street trading unlawfully in</p> |

| | Issues Raised | Response | Update |
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| | <p>pavements. Also between Tesco and The Stag public house, the used furniture shop has built a covered extension on the pavement. They have been told many times to remove furniture and structures from the pavement, but completely ignore Barnet Councils orders. What action do the Council take to enforce their orders and who is responsible?</p> <p>Ex – MOD site / Mill Hill East This 81 acre site is valued at over £320 million and I understand that they plans to build 2000 homes with School's etc.</p> <p>In view of the obvious huge increase in traffic on local roads due to this development in the area, would the Council consider asking TFL to re-open the tube line – Edgware to Mill Hill East, cancelled in 1939. It would ease congestion on local roads, and help TFL at weekends when closing the lines between Camden Town and Edgware and High Barnet.</p> <p>Mr Heaphy</p> | <p>scheme was comprehensively examined and assessed, and the required package of transport improvements agreed, as part of the approved outline planning application for the site. Details are set out in the report to the Planning & Environment Committee held on 13th April 2011. The package did not include re-opening of the tube line referred to here, which is not considered to be feasible as the route has been built over in a number of locations.</p> <p>Mervyn Bartlett Mervyn.bartlett@barnet.gov.uk</p> | <p>Watling Avenue, there is in some parts a misunderstanding by residents as to what land is private and what is public highway, there are no boxes on the public highway which are taking up the pavement as stated, I can confirm this after visiting 3 times this week as well as at least once per week due to this being my action plan area.</p> <p>The furniture shop have built an illegal structure which is bolted to the highway, this has been reported to Planning and Mark Cooper and Susan Weyman who visited has spoken with the shop who just ignore her, and neither dept has taken any further action. Priority Intervention Team have issued an FPN for street trading to the premises but they continue to trade on part of the highway. Also the west side of Burnt Oak Broadway is in Brent.</p> <p>Steve Murrant Steve.murrant@barnet.gov.uk</p> |
| 11. 13 | <p>Petition – Rats on the West Hendon Estate The petition highlights residents' concerns of a rat problem within the area.</p> | <p>Residents were give the opportunity to raise this issue.</p> | |

| | Issues Raised | Response | Update |
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| 12. | Ravenscroft Avenue residents noted that the rubbish had been dumped and was a terrible eye saw. Residents circulated photos which displayed the rubbish. | Resident in attendance were met following the meeting by the Street Cleansing Manager and discussing actions to solve this issue. | |

The Forum which commenced at 6.00pm ended at 7:45pm

Officers Present:

Neil Richardson –Highways Manager
Paul Frost – Business Governance Officer

Councillors Present:

Councillor Geoffrey Johnson
Councillor Julie Johnson
Councillor Ansuya Sodha
Councillor John Hart
Councillor Antony Finn
Councillor Claire Farrier

Hendon Residents Forum Contact – Paul Frost Business Governance Officer, Corporate Governance Directorate, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: paul.frost@barnet.gov.uk